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# MARY'S PIZZA SHACK FINDS "HR AMORE"

## California Pizza Chain Improves Compliance and Sees Financial Gain With PeopleMatter Platform

**CHARLESTON, SC AND SONOMA, CA — May 15, 2013** — Mary's Pizza Shack — a family-owned, Northern California pizza company, and PeopleMatter — the only comprehensive human resource software Platform for the service industry, announced today the quantified benefits the company experienced by automating its HR practices. PeopleMatter solutions allowed Mary's team to improve compliance, save time and cut expenses — up to \$34,607 in labor costs alone since the go-live with the software.

Since Mary Fazio founded family-owned Mary's Pizza Shack in 1959, three generations have passed down Mary's original recipes — and HR practices. While the traditional Italian food made Mary's a popular family restaurant, the company's paper-based hiring practices needed to be modernized. Mary's implemented the PeopleMatter Platform to automate its HR processes in Feb. 2012.

"I can't tell you how happy I was to see this product come out," shared Robin Carlson, HR Director. "Not all of my managers are computer savvy, but they were able to pick up this software pretty naturally. The Platform's design makes it so easy to use."

Mary's standard hiring process included printing applications that were mailed to locations, handed to applicants and manually filled out with a pen. They were then mailed back and filed at the corporate headquarters. The time it took office administrators to compile new hire paperwork, copy, print, sort and mail documents added up.

With PeopleMatter HIRE™, applications, screening tools, I-9, E-Verify and onboarding steps are all accessible online 24/7 — by managers and applicants. By automating these processes, Mary's Pizza Shack has saved \$6,247 in administrative labor costs and \$24,690 in onboarding labor costs.

HIRE integrates with Mary's payroll system, POSI Payroll, saving the company's payroll team 156 hours a year. This adds up to saving \$3,670 in payroll labor costs each year. Previously, the team spent an estimated 10 percent of their time hunting down incomplete paperwork and syncing new hire information with the payroll system. Now, when new hires complete onboarding online, the information is automatically integrated with the payroll software.

"I've had quite a few managers express how easy it is to hire someone now," said Carlson. "They don't have to figure out how to fill out the I-9 and W4 forms. The PeopleMatter solution not only helps with the application and onboarding, but with POSI integration, too. Managers can track all new hire information to payroll — with PeopleMatter it's all automated."

The PeopleMatter Platform gives Mary's administrative team more visibility into each location's HR process. The company can be confident in its hiring practices — from employing the top candidates through improved screening practices to ensuring compliance using automated I-9s



and E-Verify. HIRE also allows managers to scan documents like food handler cards and have them stored in the employee's work file.

“One of my favorite things about PeopleMatter is the customer support,” said Carlson. “I’ve never partnered with a company that had such great support. I don't dread calling. I get someone right away and they are always super friendly and helpful.”

“It is wonderful to have family-owned and -operated clients, like Mary’s Pizza Shack, experience excellence with our products and feel like an important part of the 20 PeopleMatter family,” shared Nate DaPore, PeopleMatter President and Chief Executive Officer. “We consider it an honor to contribute to the continued success of the legacy Mary Fazio began in more than half a century ago.”

#### **About Mary’s Pizza Shack**

*Founded in 1959 by Mary Fazio, Mary’s Pizza Shack has locations in Northern California and is famous for its homemade Italian food, fun atmosphere and reasonable prices. Currently owned and operated by the third generation of Mary Fazio’s family, Mary’s Pizza Shack still offers the same homemade meatballs, pasta sauces, pizzas, soups and salad dressings that Mary made famous. From the original “Shack” in Boyes Hot Springs, Mary’s Pizza Shack has now grown to include locations in Sonoma, Napa, Marin, Solano, Contra Costa, Shasta and Placer counties. For more information, please visit [www.maryspizzashack.com](http://www.maryspizzashack.com) or [facebook.com/maryspizzashack](https://facebook.com/maryspizzashack).*

#### **About PeopleMatter**

*PeopleMatter provides the only integrated human resources management solution specifically built to serve hourly workforces in the service industry. Our easy-to-use online Platform helps hire, develop, schedule and engage dependable talent. At PeopleMatter, we strive to change the way the hourly workforce works by delivering tools that catalyze the innate human drive to make a difference — because happy, engaged managers and employees lead to exemplary customer service. PeopleMatter is headquartered in Charleston, S.C., and on the Web at [www.peplematter.com](http://www.peplematter.com), [@PeopleMatter](https://twitter.com/PeopleMatter) and [facebook.com/PeopleMatter.HR](https://facebook.com/PeopleMatter.HR).*

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